

PAY YOUR SEWER BILL AUTOMATICALLY USING CREDIT/DEBIT CARD!

You now have the option to pay your Rogue Valley Sewer Services sewer bills automatically using your credit or debit card.

We will process the recurring payments on the billing due date (the 16th of the month or the first work day following the 16th if it falls on a weekend or holiday).

Login to your online account. Go to the 'Make Payment' tab. Check the box below your saved credit card information. You will need to make a payment at this time in order to activate the recurring credit card payment option.

If you have not accessed your online account since 1/1/14, click the 'Sewer Bill Pay, Account Access, Ebill Options' button, click 'here' under the Registration Options and follow the instructions. Once you're logged in, follow the instructions above.

After the recurring payments are processed on the due date, you will receive an email with the charged amount.

If your payment is declined, you will receive an email notifying you that it was declined and that the recurring payments option has been deactivated until you check the box again.

If you are currently an ACH customer (you have submitted a voided check to us in order for us to have your sewer bill deducted from your checking or savings account every month or quarter), and you would prefer to have your payments made automatically using your credit or debit card, please contact our office to discontinue the ACH process. If you do not cancel the ACH process, you could end up paying your sewer bill twice—once through the ACH process and once through the recurring payments using your credit or debit card.

If you have any questions, please call us at 541-664-6300.